

"Only deskMate pool desktops and their fair licensing model have made cloud desktops for our customers possible."

deskMate
POWERED BY KIVITO



Cloud WorkSpaces made simple

Connecting thousands of distributed users - with Kivito deskMate

Our customer is a leading provider of managed cloud services in Spain. Its clients include renowned Spanish law firms, service providers and public institutions. One of them employs more than 2000 freelance lawyers throughout the country.

Centralized access for over 2000 employees across the country

External access to a company's IT systems by external employees such as freelancers, temporary workers and freelancers always poses special challenges. On the one hand, of course, data protection. How can it be ensured that no data is exported or copied without permission? How can it be ensured that no malware is infiltrated into the IT system by external end devices? And how can the technical support effort be reduced to a minimum? If the end devices are not provided by the company, which means enormous costs and administrative effort again, the IT personnel must deal with an almost innumerable variety of end devices variants.

Even user-based license costs can become the showstopper even for the technically best solution. Especially freelance employees or agents never access the system at the same time, but they do so again and again.



CHALLENGE

- A Microsoft AD connection is required, however a billing is based on concurrent users and not based on named users.
- Few pool or non-persistent images to keep administrative overhead to a minimum.
- Secure, easy access from virtually any device.
- Minimum bandwidth requirement for external access.
- Granular access settings.
- Two Factor Authentication
- Central administration.

SOLUTION

- Setup of a deskMate customer environment with few predefined customer pool images.
- Connection of the customer's AD to the deskMate customer environment.
- User is assigned to Pool Desktop. After logging out, the pool desktop is reset and the user gets a "fresh" desktop when logging in again.
- All applications and data are located in the secure ISO 27001 certified deskMate data center.
- Monthly billed service based on max. simultaneous accesses.
- Access for employees via HTML5 browser from any location or even from home.

ADVANTAGES

- Excellent UX, because easy, intuitive operation from any device.
- Significant cost savings as concurrent users are also charged in an AD environment.
- Massive relief of the IT support because access is independent of the end device.
- Simple administration as only a few images are managed.
- Scalable system with pay-as-you-use billing model.
- Fewer licenses are required due to pooling.
- Because end device and deskMate Desktop are network separated, there is no danger that malware can be transferred.

About deskMate:

deskMate is a trademark of Kivito GmbH.

deskMate is based on the trueDaaS technology, a cloud generation software developed in Germany of the newest generation. The technology enables the use of any software - independent of the underlying operating system - on a virtual desktop. With deskMate, the company also offers desktop-as-a-service (DaaS) "made in Germany" for small and medium-sized companies. The processing of the data takes place exclusively in German data centers with the highest security standards.

In 2014, the trueDaaS technology was recognized by the Experton Group as a rising star in the cloud desktop sector. In September 2016, deskMate was confirmed by Forrester Research as one of the world's leading cloud workspace technologies.

More information and a free trial at www.deskmate.cloud

More information about the company
Kivito GmbH: www.kivito.com