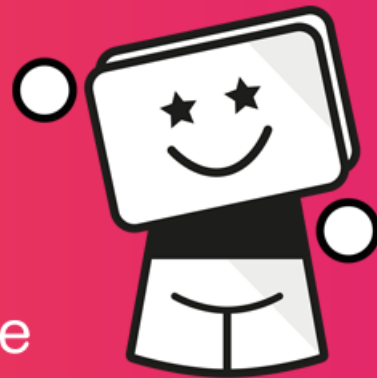"Thanks to deskMate and robust tablets, our employees can also work efficiently in production, and the data remains in the protected data center."

deskMate
POWERED BY KIVITO

Cloud WorkSpaces made simple

Work even in production environments - with Kivito deskMate

Our customer is one of the leading international system providers for surface technology, environmental technology, material flow automation, high-temperature process technology and experts in plant construction.
The 3,600 employees in Europe, America and the BRIC countries stand for highly flexible, energy-efficient and resource-saving plant technology all over the world.
According to the motto "Engineering for Efficient Production", the development of new production methods is a fundamental part of his daily thinking and acting.

The workplace must be at work:

IT is everywhere. Even in pure production environments, networking has long since taken hold. Machine operators and production staff need rugged, lightweight and easy-to-use endpoints. Not infrequently, IT departments are facing major challenges because not all applications can be installed on such devices. Existing data security concepts often cannot be applied to these device classes and represent a data protection risk. Synchronization of the data and programs is cumbersome and often causes frustration for the users.

CHALLENGES

- Employees in the production are to be equipped with robust, stand-up, fully-fledged terminals.

- Non-browser-capable Windows applications should also be able to be used.

- Data should not be stored on the end devices, but directly in the secure data center.

- Terminal pool for various users and applications.

- Centralized management of all mobile production equipment.

- Ideally the same desktop interface on Apple mobile devices and Windows desktop devices.

SOLUTION

- Desktops and applications of production are centrally installed and maintained. There is always only one version of the version and configuration.

- The corresponding desktop and application are made available by login. Each device can be used for each employee.

- Access via HTML5 browsers from any desktop or mobile.

- Ensuring data security and data protection through ISO 27001 certified hosting in a German data center.

- Monthly billed service with monthly notice periods.

ADVANTAGES

- A desktop interface on all end devices.

- Production tools and applications are always up to date. The administrative effort of updating has been significantly reduced.

- The use of rugged and lightweight devices increases employee acceptance. At the same time, these devices are easier to operate when standing.

- Pooling requires fewer licenses.

- Thanks to the deskMate solution, freelancers or project staff from other areas can also be flexibly and securely integrated into the company.

About deskMate:

deskMate is a trademark of Kivito GmbH.

deskMate is based on the trueDaaS technology, a cloud generation software developed in Germany of the newest generation. The technology enables the use of any software - independent of the underlying operating system - on a virtual desktop. With deskMate, the company also offers desktop-as-a-service (DaaS) "made in Germany" for small and medium-sized companies. The processing of the data takes place exclusively in German data centers with the highest security standards.
 In 2014, the trueDaaS technology was recognized by the Experton Group as a rising star in the cloud desktop sector. In September 2016, deskMate was confirmed by Forrester Research as one of the world's leading cloud workspace technologies.
More information and a free trial at www.deskmate.cloud

More information about the company
Kivito GmbH: www.kivito.com